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IPHONE TIPS · NO. 06 | UPDATED FOR IOS 27

I have a new iPhone. Now what?

Moving everything from your old phone, switching from Android and protecting your iPhone and accounts

Before you start

- Make a **backup** of your old phone (see guide No. 05).
- **Update** the old phone to the latest system version.
- **Charge both** phones and use a stable **Wi-Fi** network.
- Have your **Apple Account password** and the old phone's **passcode** to hand.
- Set aside **one to two hours**, with no rush and no need to use the phones.
- **Don't erase the old phone** until you have checked that everything is on the new one.

1 From your old iPhone to the new one

Quick Start moves everything from one iPhone to the other: apps, photos, messages, settings and even your Home Screen layout.

1. Turn on the new iPhone and **place it next to** the old one, with Bluetooth turned on.
2. **Set Up New iPhone** appears on the old one. Tap **Continue**.
3. Point the old iPhone's camera at the animation on the new one.
4. On the new iPhone, enter the **old iPhone's passcode** and set up Face ID.
5. Choose **Transfer from iPhone** and keep both phones together, charging, until it finishes.

> **SIM card or eSIM**
> During setup, the iPhone may offer to **transfer your eSIM**. If it doesn't, or your carrier doesn't allow it, contact your carrier. With a physical SIM, just move it to the new phone.



On the old iPhone, when you bring the new one close

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2 Switching from Android?

1. On the Android phone, install the **Move to iOS** app from the Google Play Store.
2. On the new iPhone, during setup, choose **From Android** on the data transfer screen.
3. The iPhone shows a **code**. Enter it in the Android app.
4. Choose what to move and wait, **without using either phone**.

What moves across

Contacts, messages, photos and videos, calendars, email accounts and your **WhatsApp chats**.

What doesn't

Android apps: the free ones can be installed again from the App Store. Purchases made on Google Play don't carry over to the iPhone.

> **Are your contacts in your Google account?**
> Just add your Google account on the iPhone: **Settings › Apps › Contacts › Contacts Accounts › Add Account**. Contacts and calendar will appear automatically.

3 After the transfer

- **WhatsApp:** open the app and confirm your number. If your chats don't appear, restore the iCloud backup or use **Settings › Chats › Transfer chats** on the old phone.
- **Banking apps and MB WAY** (Portugal's mobile payment service): you will almost always need to link the phone again, using the code your bank sends you.
- **Authenticator apps** (Google Authenticator, Microsoft Authenticator): move your accounts **before** erasing the old phone. Otherwise you may lose access.
- **Apple Watch and AirPods:** the Apple Watch moves across during setup; AirPods connect by themselves.

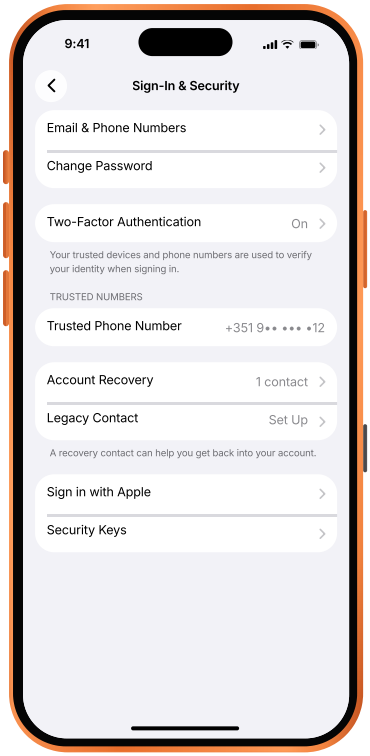
4 What about the old phone?

Only once everything is confirmed on the new one (photos, WhatsApp, banks, authenticators), erase the old one before selling it or giving it away:

Settings › General › Transfer or Reset iPhone › Erase All Content and Settings

This signs out of your Apple Account and turns off **Find My**. Without this step, the next owner **won't be able to use** the iPhone.

> **Beware of requests for codes**
> Apple and your bank will never ask you by text message or WhatsApp for the verification code you have just received. Be wary of unexpected messages asking for codes: whoever asks may be trying to steal your account.



Settings › [your name] › Sign-In & Security

5 Protect your accounts

Apple Account

- Check that **two-factor authentication** is on and that your **trusted phone number** is your current number.
- Add a **recovery contact**, someone you trust who can help you get back into your account.
- Turn on **Stolen Device Protection**: *Settings › Face ID & Passcode*.

Email and apps

- Keep your passwords in the **Passwords** app: they are stored in iCloud and move to any new iPhone.
- Turn on **two-step verification** for your email (Gmail, Outlook, Sapo...). It is the key to all your other accounts.
- Don't use the **same password** everywhere.

6 Protect your device with 3mk

A broken screen or camera costs far more than protection. Fit it **on day one**, before the first scratch.

SCREEN
Tempered glass
TitanGlass range: rigid protection, the same feel as the original glass and good resistance to scratches and impacts.

SCREEN
Hybrid film
Hammer range: flexible and tough, a good choice if you often drop your phone.

PRIVACY
Privacy screen
Privacy and **TitanGlass Privacy**: people next to you can't see your screen. Ideal on public transport and in queues.

CAMERA
Lens protection
3mk protectors for the camera module, one of the most expensive parts to repair.

CASE
3mk cases
Cases with reinforced corners, MagSafe-compatible for the charger and magnetic accessories.

PAULO VASCONCELOS FREITAS – Tech Atelier, in Funchal and Horta: we help you move your data to the new iPhone and we stock 3mk protection for your model. Ask us about the options.